Contact

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Top Skills

Project Delivery
Project Management
Program Delivery Management

Languages

Russian (Native or Bilingual) English (Professional Working)

Certifications

Generative Al Overview for Project Managers

Efim Gerasimov

Platform Delivery Lead

Dubai, United Arab Emirates

Summary

I'm a Delivery Lead with a passion for building scalable projects, empowering teams, and ensuring customer success. My career started in Quality Assurance, where I built departments, streamlined manual testing, and set up automation practices, but today, QA is just the solid foundation that allows me to deliver complex projects with precision and confidence.

In my current role, I've designed and launched a fully operational HelpDesk from scratch, ensuring seamless client communication, expectation management, and system reliability. I thrive at the intersection of people management and process leadership: I motivate teams, create structure, and keep delivery sharp, all while staying deeply engaged in the technical side when needed.

With hands-on experience in automation, workflow orchestration, and tools like n8n, I bridge the gap between strategy and execution, making sure that big ideas don't just stay on paper but become reality.

I hold an MBA from Moscow State University and am currently pursuing CAPM and PMP certifications to further strengthen my leadership expertise. My mission is clear: to deliver projects that matter, drive measurable business value, and lead teams to success.

Worked with technology:

JIRA, Zephyr

Java, Python

GitLab, Jenkins, Flask

MS SQL, PostgreSQL, MySQL, MongoDB, BigQuery, EventStore

AirFlow, n8n

SonarQube, Burp, WhiteHat

Postman, Swagger, WebSocket

DataDog, Elastic (Kibana)

RestAssured, Feign, pyTest Selenium, Selenide Maven, Gradle, JUnit, TestNG Gatling, JMeter

Experience

Invent 6 years 8 months

Platform Delivery Lead September 2024 - Present (1 year)

Dubai, United Arab Emirates

Experienced in managing platform delivery, customer communication, and ensuring seamless integration of solutions. Responsible for delivering projects on time and within budget, gathering customer feedback, and driving continuous platform improvement. Skilled in coordinating cross-functional teams, managing risks, ensuring quality, and fostering long-term customer success.

Head Of QA March 2022 - August 2024 (2 years 6 months)

QA Lead

January 2019 - March 2022 (3 years 3 months)

The QA team lead manages processes and personnel to conduct quality assurance testing. To provide the means and measures for testing all different aspects of the solution, both functionally and technically, to meet the performance levels and overall quality as required and agreed with the Executive and Line Management.

EGAR Technology Senior QA Analyst May 2018 - January 2019 (9 months) Saratov, Russia

Review requirements, specifications, and technical design documents

Develop Test Plan for each EPIC in the Sprints

Estimation EPIC, USs, and release testing

Develop test cases based on Test Plan for test engineers (QC)

Analyze and avoid performance risk

Consultation for QC and business users

Define the scope of the regression testing

Knowledge Base supporting

Incident management

Preparing test cases for automation testing

Automation testing result review

Bell Integrator

2 years 5 months

Senior QA Analyst

September 2017 - May 2018 (9 months)

Saratov, Russia

Review requirements, specifications, and technical design documents

Develop Test Plan for each EPIC in the Sprints

Estimation EPIC, USs, and release testing

Develop test cases based on Test Plan for test engineers (QC)

Analyze and avoid performance risk

Consultation for QC and business users

Define the scope of the regression testing

Knowledge Base supporting

Incident management

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Automation testing result review

Middle QA Analyst

September 2016 - September 2017 (1 year 1 month)

Saratov, Russia

Review requirements, specifications, and technical design documents

Develop Test Plan for each EPIC in the Sprints

Estimation EPIC, USs, and release testing

Develop test cases based on Test Plan for test engineers (QC)

Analyze and avoid performance risk

Consultation for QC and business users

Define the scope of the regression testing

QC Engineer

January 2016 - August 2016 (8 months)

Saratov, Russia

Manual functional testing

Develop test scenarios and test suites

Estimation of the created test cases

Issue localization and bug tracking
Define the scope of the regression testing
Regression testing
Communication with BAs, Developers

Education

Moscow State University

Master of Business Administration - MBA, Strategic Management and Entrepreneurship · (November 2023 - June 2025)

Saratov State University named after N.G.Chernyshevsky Bachelor's degree, Fundamental computer science and information technology · (2011 - 2015)